



**Real Solutions Training**  
Integrity-Authenticity-Excellence

## **PRIVACY POLICY STATEMENT**

Real Solutions Training (RST) Netherlands and RST SA are responsible for the data processing of personal details as outlined in the privacy statement.

### **Contact details:**

**Owner:** Makheni Zonneveld  
**Website:** [www.beyondmulticulturalism.com](http://www.beyondmulticulturalism.com) - same site as [www.makheni.com](http://www.makheni.com)  
**Email:** [rst@makheni.com](mailto:rst@makheni.com)  
**Address NL:** Groenewege 144, Noordwijkerhout, 2211EP  
**SA** 37 Stormberg, Finsbury, 1759

### **Personal details captured on this site:**

Your privacy is important to RST NL and RST SA. This privacy policy statement provides information about the personal information that is captured on the contact page of this site and the way in which that information is used.

We only capture the information which you supply willingly on this contact page. Fields on this contact page:

- Name
- Email address

This information will:

- Only be used to respond to whatever request you make or question or you pose on this contact page.
- Not be used for any other purpose such as being automatically added to a mailing list for sending promotional material without your permission.
- Remain on our database until you instruct us to remove it or it is no longer necessary to communicate with you.
- Not remain on a mailing list that you may subscribe to should you choose to unsubscribe.
- Not be shared with or sold to third parties.
- Not be accessible to any other person except the owner of the both RST NL and RST SA, Makheni Zonneveld.



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## **GDPR and protection of information**

RST NL and RST SA have complied to the requirements of the General Data Protection Regulation (GDPR) according to [art. 35(1).(3) & (4)].

RST NL and RST SA take the necessary measures to secure the captured data and the only person who has access to the data is the owner who processes all information, creates and maintains the websites.

Our company is hosted on the Wix.com platform. Your data will be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

## **Sensitive information**

RST NL and RST SA do not deal with any sensitive information. We do not knowingly capture data of persons under 16. Although we do not offer any services that would be harmful to persons under 16 we offer services like career guidance that can be offered to persons under 16 but the client that we deal with has to be the parent or guardian of the recipient of the service.

## **Webshop**

RST uses an outsourced webshop (Sellfy.com) to sell products such as books and thus does not capture information such as credit card details on this website. For the privacy policy of Sellfy.com please see <https://sellfy.com/privacy/>. For the data processing agreement please email [rst@makheni.com](mailto:rst@makheni.com).

## **Tools used in training and coaching**

If training or coaching clients elect to use the method NBI® as part of the service, they complete a questionnaire on the website of Solutionsfinding (Pty) LTD where their contact details get captured. For the privacy statement of Solutionsfinding (Pty) LTD please see [https://admin.nbiprofile.com/\(S\(lanticby55c0r44hcglpvlij\)\)/login/login.aspx](https://admin.nbiprofile.com/(S(lanticby55c0r44hcglpvlij))/login/login.aspx). For the data processing agreement please email [rst@makheni.com](mailto:rst@makheni.com).

## **Updating this statement**

RST Netherlands and RST SA will update this privacy policy statement should the need arise and post a new version on this website.

If you have any questions on this privacy policy treatment of your personal information, please send an email to [rst@makheni.com](mailto:rst@makheni.com).

Last updated: 2018 05 17.